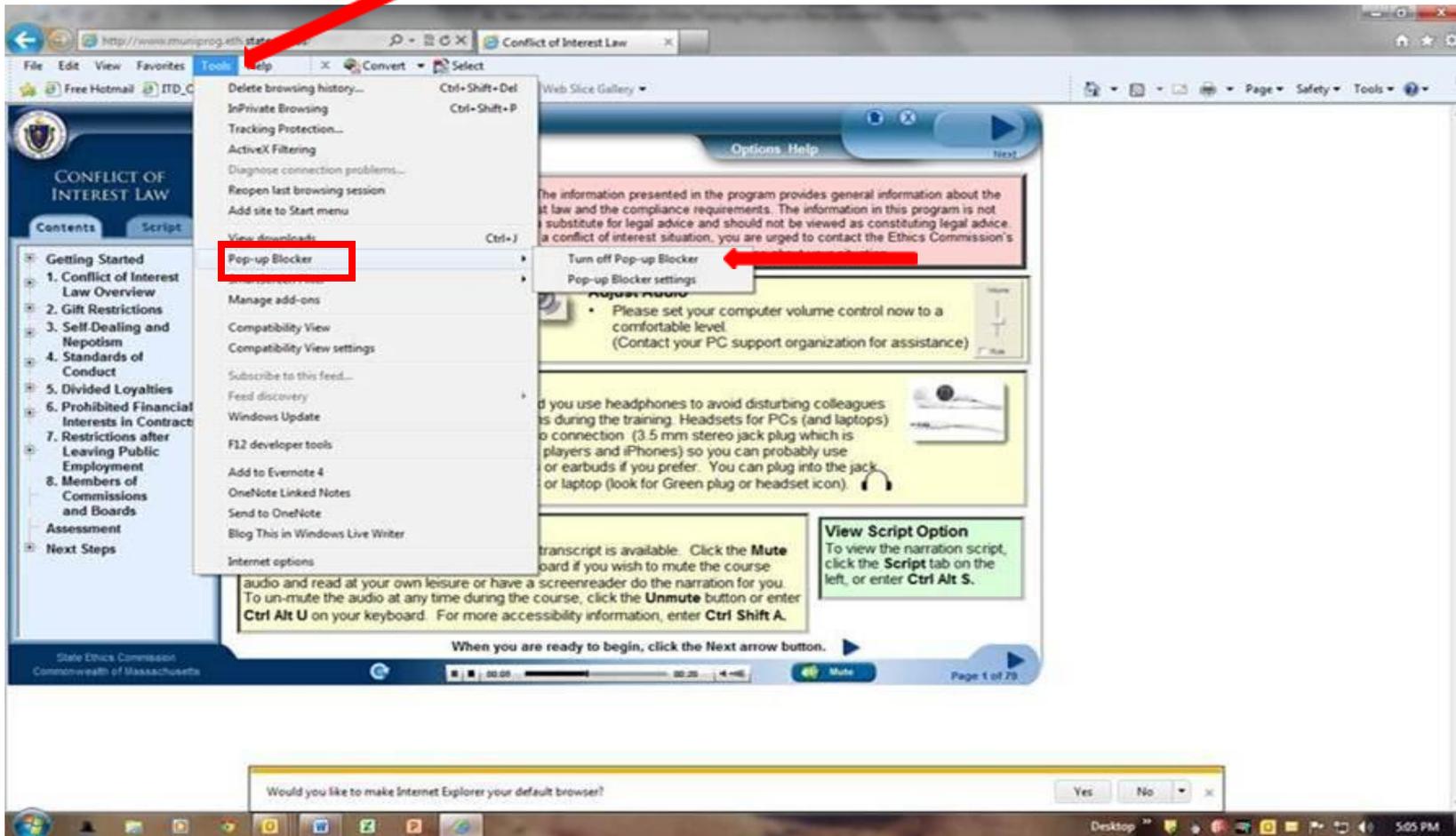


PRINTING THE CERTIFICATE

Issue-- My name and other inputted information does not display on the certificate.

Solution –Your computer setting for Pop Up Blockers needs to be turned OFF (see screen shot below for instructions)



SAVING AN ELECTRONIC FILE OF CERTIFICATE

Issue – the Save Certificate Information button is NOT working...the saved document is blank!

Solution—convert the certificate into a PDF then save it. (see screen shot below for instructions) Be sure to Print too!

